



IMPORTANT NOTICE

WATER SUPPLY FLEXIBLE HOSES IN YOUR APARTMENT

Dear MNB lot owners and residents

Yesterday flood waters were caused by a burst flexible braded hose which connects to a bathroom hand basin in a level 7 apartment. Significant flooding occurred within the subject apartment, over 200 litres of water had to be extracted from the bedroom carpet. This does not include water that escaped to other apartments.

Extensive damage was caused which will involve costly rectification.

This type of damage can be avoided.

In an effort to avoid this type of incident and the damage/inconvenience it can cause, please do the following:

- ensure you turn off your washing machine/dishwasher taps when they are not in use, (especially when you are away from your apartment for extended periods of time).
- ensure you turn off your bathroom hand basin and your kitchen taps water supply during times of long absence; i.e. a holiday. You can do this by using the small chrome taps beneath

Lastly and very importantly (Please perform a visual inspection of ALL of your flexible hoses, these are: the braided hoses beneath your kitchen sink and bathroom sink, the washing machine supply hoses and items such as supply hoses to refrigerators that supply chilled water and ice). These hoses are the responsibility of the lot owner.

If you would like a plumber to do this for you or supply you with new hoses at your cost please phone Stuart at Rapid Response Plumbing on 0419 978 987.

buildingmanager@manlynational.com

(Thank you, Tony Strati, Building Manager, on behalf of the Owners' Corporation SP 7114)